

January 17,2007

Mr. Michael Belle and Mr. Bill Poe
New Century Renovations
12631 Centurion Lane
Fairfax, VA 22033

Dear Michael and Bill,

Just a quick note to express my satisfaction with the project that your company just completed wrapping and re-siding my home, installing new windows, new gutters, and a new front and back door. The result speaks for itself. My house looks brand new. For whatever reason it looks larger and it gets complements from everyone who sees it. The new windows are terrific - what an amazing change.

Beyond the outstanding result, I was extremely impressed with your workers - Larry, Victor, and Jesus. At every turn they took extra time to ensure that the job was done right. Their attention to detail and to quality was exceptional. Larry seemed to take every job personally - no matter how small. I felt as though he were working on his own house. Victor was meticulous in his wrapping and caulking. It was clear that he too, took deep pride in his work.

On top of all that, all of them were delightful to work with. They were always pleasant, considerate, and willing to explain what they were doing and why. Please convey my sincere thanks to Larry and his team. They were absolutely great. My entire family enjoyed having them here on a daily basis.

As a final note, I also appreciated the regular interest that you two showed. It says a lot about your company to have you show up at a job and ensure it is on track. And Cliff's regular involvement was an added plus. He is obviously an experienced pro - and again, a great guy to work with.

Feel free to use me as a reference at any time. I will continue to tell all those who pass by and complement the new siding, that the work was done by New Century Renovations. Thanks for all your attention and continued focus to ensure the project went so well. Patti and I could not be more pleased with the entire experience.